

1. 1. What do we mean by the employers' organisation as 1 stop shop?

Although the activity (1 stop shop) may sound very simple and straight forward, in practice it is not. It requires, if it is done to perfection, quite some efforts on behalf of the employers' organisation.

To reach the outcome as mentioned in section 1 (The employers' organisation as provider of information), it requires many efforts of being complete, punctual, fast and client oriented. Many employers' organisations indeed provide for some important information. But only a few succeed in regard of being complete, being fast and updated or in offering an orderly client friendly approach with complete references.

Some aspects, which should be looked at for achieving excellence in information delivery are listed in section 1.

Some good examples can be found at the following websites:

SNEF, the employers' organisation of Singapore:

https://snef.org.sg/snef_news/covid-19/

VBO, the employers' organisation of Belgium: (at sectoral level)

<https://www.feb.be/en/business-issues/safety-and-well-being-at-work/securite--bien-etre-au-travail/impact-coronavirus-sur-les-entreprises/>